



Social Housing Directives

Policy No. 2013-02

SECTION	SUBJECT	PAGE 1 OF 2
Cessation of RGI Eligibility	Failure to Obtain Income	January 2013

PURPOSE:

The Service Manager may require a Rent-Geared-to-Income household to pursue all income entitled to the household such as Ontario Works, Employment Insurance, Support/Sponsorship Payments and OAS/GIS/GAINS. A household that fails to pursue entitled income ceases to be eligible for Rent-Geared-to-Income assistance.

If a household fails to pursue income, the Service Manager may determine that a household remains eligible for subsidy if extenuating circumstances exist.

HOUSING SERVICES ACT:

If the Service Manager is of the opinion that a member of a household that is receiving rent-geared-to-income assistance may be eligible to receive income of a type set out and the member is not receiving such income, the Service Manager may give the household a written notice,

- (a) Stating that the member may be eligible to receive income of the type specified in the notice;*
- (b) Requesting the member to apply for that income and to make reasonable efforts to do whatever is required to obtain a decision on the application and receive that income; and*
- (c) Giving the household a reasonable period of time specified in the notice within which to inform the Service Manager of the results of the application.*

The Service Manager may determine that the household remains eligible if the Service Manager is satisfied that there are extenuating circumstances (367/11 s. 31)

POLICY:

If a household fails to pursue entitled income, the household may continue to receive Rent-Geared-to-Income assistance in extenuating circumstances, such as medical emergencies, endangerment of Special Provincial Priority individuals, or other extenuating circumstances as determined by the Service Manager, which prevents or delays the household in pursuing entitled income.



APPROVED BY:

Dave Overboe

Director, Social and Property Services Department