

# **Social Housing Directives**

## Policy No. 2013-01

SECTION	SUBJECT	PAGE 1 OF 1
Cessation of RGI Eligibility	Failure to Provide Information	January 2013

#### **PURPOSE:**

Rent-Geared-to-Income households are required to provide information to determine their rent assistance. A household that fails to provide information ceases to be eligible for Rent-Geared-to-Income assistance.

If a household fails to provide information to verify their eligibility for Rent-Geared-to-Income assistance, the Service Manager may determine that a household remains eligible for subsidy if extenuating circumstances exist.

## **HOUSING SERVICES ACT:**

A household that has been determined to be eligible for Rent-Geared-to-Income assistance ceases to be eligible if the household fails to provide information requested by the Service Manager.

The Service Manager may determine that the household remains eligible if the Service Manager is satisfied that there are extenuating circumstances (367/11 s. 29).

### **POLICY:**

If a household fails to provide information to verify their eligibility for Rent-Geared-to-Income assistance, the household may continue to receive Rent-Geared-to-Income assistance in extenuating circumstances, such as medical emergencies, endangerment of Special Provincial Priority individuals, or other extenuating circumstances as determined by the Service Manager, which prevents or delays the Rent-Geared-to-Income household in attaining documentation verifying household status.

#### **APPROVED BY:**

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